

L Number	Hits	Search Text	DB	Time stamp
1	2	5,694,451.pn.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 13:44
2	17	5694451.URPN.	USPAT	2004/11/01 13:22
3	0	6317596.URPN.	USPAT	2004/11/01 13:38
4	5	("5095500" "5442679" "5694451" "5884163" "6088588").PN.	USPAT	2004/11/01 13:39
5	2	"20010053688"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:05
6	324236	(support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3) with (message or information)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:38
7	5146069	problem or error	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:42
8	135843	((support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3) with (message or information)) same (problem or error)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:39
9	1112601	(send\$3 or generat\$3 or deliver\$3 or provid\$3) with (support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:41
10	354894	(support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3) with (message or information)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:42
11	24143	(problem or error) same ((send\$3 or generat\$3 or deliver\$3 or provid\$3) with (support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3)) same ((support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3) with (message or information))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:41
12	23589	(problem or error) same (((send\$3 or generat\$3 or deliver\$3 or provid\$3) with (support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3)) with ((support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3) with (message or information)))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:41
13	625269	((send\$3 or generat\$3 or deliver\$3 or provid\$3) with (support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3)).ab.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:42
14	228177	(support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3) with (message or information).ab.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:42

15	3093219	(problem or error).ab.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:42
16	50847	((send\$3 or generat\$3 or deliver\$3 or provid\$3) with (support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3)).ab.) and ((support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3) with (message or information).ab.) and ((problem or error).ab.)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:44
17	3	((send\$3 or generat\$3 or deliver\$3 or provid\$3) with (support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3)).ab.) and ((support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3) with (message or information).ab.) and ((problem or error).ab.) and 455/\$.ccls.	USPAT; US-PGPUB	2004/11/01 14:44
18	56826	((send\$3 or generat\$3 or deliver\$3 or provid\$3) with (support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3)).ab.) and ((support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3) with (message or information).ab.)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2004/11/01 14:44
19	92	((send\$3 or generat\$3 or deliver\$3 or provid\$3) with (support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3)).ab.) and ((support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3) with (message or information).ab.)) and 455/\$.ccls.	USPAT; US-PGPUB	2004/11/01 15:17
20	1	((send\$3 or generat\$3 or deliver\$3 or provid\$3) with (support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3)).ab.) and ((support\$3 or 'trouble shooting' or 'trouble-shooting' or solution or solv\$3 or diagnos\$3 or help or assistan\$3) with (message or information).ab.)) and 455/572.ccls.	USPAT; US-PGPUB	2004/11/01 15:17